

Technology+

CASE STUDY

MODERNIZING JEFFERSONTOWN: COMPREHENSIVE IT, SECURITY, AND COST-SAVING SOLUTIONS



Jeffersontown, the 10th largest city in Kentucky, sought a robust technology solution to support its 120 employees across multiple departments. The city partnered with Tech+ to manage and consolidate IT needs, streamline telecom infrastructure, and strengthen cybersecurity, all while respecting budget constraints.

OBJECTIVE

To enhance Jeffersontown's operational efficiency, security, and cost savings by implementing managed IT services, cybersecurity, telecom, and access security through a unified solution.

IMPLEMENTATION

- Assessment & Strategy:** Tech+ conducted a detailed assessment to understand Jeffersontown's needs, identifying areas for improvement in IT, telecom, and security infrastructure.
- Cloud Migration:** Migrated city operations to the cloud, enabling continuity during power outages and remote access for critical services.
- Cybersecurity & Network Optimization:** Introduced 24/7 cybersecurity monitoring and reduced redundant lines, achieving significant cost savings and improved security.
- Customer-Centric Approach:** Implemented a dedicated support line, ensuring responsive, personalized service for city employees.

Services Provided by Tech+:

- **Managed IT Services:** Comprehensive IT management for all city departments.
- **Cybersecurity:** Constant threat monitoring and incident response.
- **Telecom Optimization:** Consolidated networks, reducing phone bills by over 70%.
- **Access Security & Cabling:** Installed cameras and access control for improved property protection and deterrence.



Locations Served:

- Police Department, Jeffersonstown Fire Department, Community Center, Senior Center, Town Square, City Hall, Public Works, and various parks and facilities across Jeffersonstown.

SCAN TO WATCH



Hear Jeffersonstown's Story
and See Tech+ in Action

BENEFITS

- Operational Continuity: Cloud infrastructure ensures uninterrupted access during outages.
- Significant Cost Savings: Monthly telecom costs reduced from \$3,000 to \$700.
- Increased Security: Cybersecurity measures and access controls enhance property and data protection.
- Enhanced User Experience: Personalized, real-time support ensures immediate issue resolution.

OUTCOME

Through a tailored approach, Tech+ has helped Jeffersonstown modernize operations and safeguard public resources, reinforcing the city's commitment to fiscal responsibility and public safety.

Jeffersonstown has enjoyed a 14-year partnership with Tech+, with plans to further leverage their expertise in future technological advancements.